

'Keep me posted' campaign

A NATIONAL push toward digital billing is leaving locals behind and out of pocket, according to Federal Member for Bendigo Lisa Chesters.

Fees for residents who wanted paper bills were unfairly skyrocketing, Ms Chesters said.

"More and more customers are being charged a fee to receive a paper bill in the mail. These 'pay-to-pay' penalties are hitting the most vulnerable in our community and are simply unfair," she said.

The Labor MP is part of the Keep Me Posted campaign – a project aimed at challeng-



NOT FAIR: Federal MP Lisa Chesters says companies are charging locals, who can't access the internet, too much for paper statements.

ing corporations to remove fees for paper bills.

"It is just not possible for many Central Victorians to

avoid these fees as they cannot choose to receive their bills digitally," Ms Chesters said.