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# Paper bill fees anger

■ Phoebe Wearne

Key crossbench senators have joined the push for a ban on extra fees for customers who choose to receive their bills and statements in the mail.

Nick Xenophon, John Madigan and Jacqui Lambie said yesterday they would introduce legislation to protect consumers against "unfair fees" for paper bills and statements.

Consumer group Keep Me Posted claims people are charged up to \$3.20 for bills in the mail rather than on email.